Appendix 3

Feedback	Changes made
Code of ethics for fire and rescue services	Details of code added alongside STRIVE values (p10)
Add more information on innovation	Details added to drivers influencing our plan section (p15)
Status of Local government Reorganisation has changed	Details amended to reflect current status (p15)
Explanation of automatic fire alarm (AFA) data needed	Details amended to make clearer (p24)
Agreement with proposal to move to a single response standard for critical fires	Response standards page updated (p39) and KPIs (p60)
More detail on North West Fire Control (NWFC) needed	More details added to About Us section to explain NWFC role (p11) and strengthened within Response Strategy
Agreement levels with new vision which positions digital and data as a driver of making communities safer	Using digital, data and technology to drive continuous improvement added as a strategic priority (p8) and new digital KPIs added to performance section (p60)
Lithium batteries, e-bikes, e-scooters and electric vehicles were a theme in comments about risks	Detail of the risks associated with these added to the fires section (p33)
Agreement levels with aligning resources with levels of demand at different times	
Comments about burdensome KPIs	Minor amends to some KPI wording to make clearer (p60) as detailed in the main report
Comments about length of the document	Accepted that this was due to the amount of information included around the Strategies as these were not being consulted on separately. Strategy content has now been condensed.

Appendix 3

Comments about technology, such as Dynamic Cover Tool and feeling that it was not adequately covered	Data and technology sentence expanded to include reference to continuously assessing community risk and fire engine availability in real-time. (p11)
Comment regarding the Glossary and the way its was presented and whether it was inclusive of all acronyms and terms	This was reviewed and the table split to list Acronyms and Terms separately, and additions made (p71-76)
Comments made about the productivity and efficiency section and whether some content should be more forward looking	Sentences added referring to plans (p19)